Understanding Research Information Technology Metrics

Projects
This represents the current number of active projects in which ORIT staff are leading or participating.

Support Requests
This represents the number of technical support requests responded by the ORIT team.

Research IT Staff
This is the number of staff in ORIT.

OR Systems Users
This represents the number of users at and outside Northwestern who utilize IT systems administered by ORIT.

OR Users/Admin Staff
This represents the number of users within OR that ORIT is responsible for providing technical support.