

Understanding Research Information Technology Metrics

Projects

This represents the current number of active projects in which ORIT staff are leading or participating.

Support Requests

This represents the number of technical support requests responded by the ORIT team.

Research IT Staff

This is the number of staff in ORIT.

OR Systems Users

This represents the number of users at and outside Northwestern who utilize IT systems administered by ORIT.

OR Users/Admin Staff

This represents the number of users within OR that ORIT is responsible for providing technical support.